



Refund Policy

Introduction

Bluvial Labs ("we," "us," or "our") offers diagnostic and pathology services through our iOS app ("App"). This Refund Policy explains our policy regarding refunds for services purchased through the App.

Refund Conditions

- Eligibility: Refunds are only eligible if the service has not been availed.
- Request: Refund requests must be made within 7 days of purchase.
- Processing: Refunds will be processed within 14 days of the request being approved.

Non-Refundable Situations

- Services already availed or processed.
- Change of mind after booking the service.

Contact Us

For refund requests or questions about this policy, please contact us at:

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