



Privacy Policy

Introduction

Bluvial Labs ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our iOS app. Please read this policy carefully.

Information We Collect

- Personal Information: Name, email address, phone number, and other identifiable information.
- Health Information: Medical history, test results, and related data.
- Payment Information: Details collected via third-party payment processors.
- Usage Data: Information about how you use our app.

How We Use Your Information

- To provide and manage our diagnostic services.
- To communicate with you regarding your tests and results.
- To process payments and manage transactions.
- To improve our app and services.

Sharing Your Information

- With Third-Party Service Providers: For payment processing and service facilitation.

- With Medical Professionals: For the purpose of providing diagnostic services.
- As Required by Law: To comply with legal obligations.

Security

We use administrative, technical, and physical security measures to protect your personal information. However, no security system is impenetrable, and we cannot guarantee the security of your information.

Your Rights

- Access and Update: You can access and update your personal information through your account settings.
- Delete: You can request the deletion of your personal data, subject to legal and operational obligations.

Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page, and your continued use of the app constitutes acceptance of the revised policy.

Contact Us

For any questions or concerns about this Privacy Policy, please contact us at:

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